

Returns And Refunds

Retruns & Refunds

You may return new, unopened Brutal Divorce Tactics DVDs sold and fulfilled by Brutaldivorcetactics.com within 30 days of delivery for a full refund minus \$15 Shipping. DVDs should be returned in their original product packaging. We'll also pay the return shipping costs if the return is a result of our error.

You should expect to receive your refund within four weeks of giving your package to the return shipper, however, in many cases you will receive a refund more quickly. This time period includes the transit time for us to receive your return from the shipper (5 to 10 business days), the time it takes us to process your return once we receive it (3 to 5 business days), and the time it takes your bank to process our refund request (5 to 10 business days). We'll notify you via e-mail of your refund once we've received and processed the returned item.

We can process returns and refunds only for items directly purchased from and fulfilled by Brutaldivorcetactics.com.

Items that do not meet our returns guidelines will receive only partial refunds:

- Any unopened DVDs in original condition that are returned more than 30 days after delivery: Will be refunded 80% of the DVDs price and minus \$15 shipping.
 - Any Brutal Divorce Tactics DVDs that have been opened (taken out of its plastic wrap), not in their original condition, are damaged, or the collection is missing the cds or a dvd disc for reasons not due to our error: are subject to a \$10 restocking fee.
- Packing & Sending Your Return:

Pack the items along with the packing slip (the receipt included in the box with your items) securely in a box.

Send to:

BDT Inc.
1750 N Buffalo Dr, Suite 104-410
Las Vegas, NV 89128